



SEPTEMBER, 2021

WILLOW CREEK II COMMUNITY NEWSLETTER



First Commercial would like to wish all students and parents Happy Back to School for the 2021-2022 school year! Hoping it is a safe, fun year for everyone!

ATTENTION PLEASE!

IMPORTANT PAYMENT INFORMATION

Your assistance is needed to help us process payments in the most effective, efficient and cost saving way possible. The US mail is not getting checks delivered in a timely manner, and payments are late or lost, resulting in a late fee. Appfolio offers easy and secure payment options! Please join this service today by requesting a link at **accounting@first-commercial.com** or by calling the accounting department at 918-481-8882 and asking for Jennifer.



CONTACTING MANAGEMENT

Please be aware that the text messages through Appfolio are not regularly monitored, and therefore not a good way to contact us. Please email us at **willowcreek@first-commercial.com** or call 918-481-8882 and we will respond promptly.



PET WASTE

Pet waste continues to be a serious problem at Willow Creek. We ask that owners pick up after your dog every single time you take them out.

Unfortunately, if this situation does not improve, we will need to budget



AFTER HOURS EMERGENCIES

Please remember that we have a dedicated emergency maintenance line for after hours. Our email, text and office voicemail are not regularly monitored after hours.

Please call **918-734-9796** if you have a plumbing leak, fire, or other such cause for immediate response. This line is NOT intended to report nuisance items.



CONSTRUCTION AT WILLOW CREEK

Any and all interior work that involves structure or removal of walls must be approved by the board.

for pet waste through a pet registration fee. This can be avoided by all owners being responsible and picking up waste.



SELLING & RENTING

Because of the beautiful renovation, units are renting and selling faster and for more money than they have in at least 5 years. You can view rentals and see the sales of condos in your community on your [website](#). Don't forget to call us with your unit rental information and we will advertise complimentary on the website.

If you sell a unit please note that we will need contact info for the buyer to give them all of the HOA info and make them feel welcome.

And finally, we continue to work on improving balconies. Thank you for your patience. They are looking great!

[Here is additional info about how appraisers see value.](#)

Also, there is never to be construction material, especially concrete and brick in the dumpsters. We have paid hundreds of dollars to mitigate improper use of the dumpsters.



UNIT MANAGEMENT

Need help managing your unit or tenants? Call Gina at 918-932-2259 and find out how she can help relieve you of that burden!



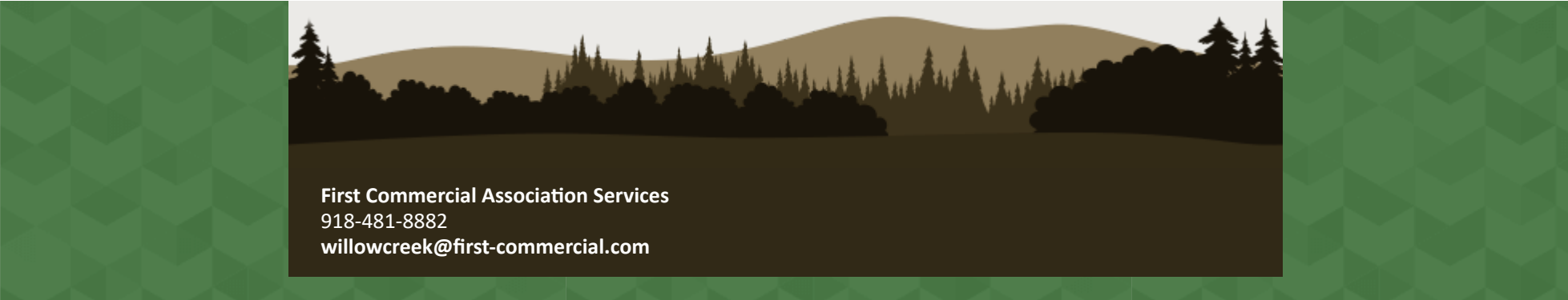
GOVERNING DOCUMENTS

Remember, all Association Governing Documents are available on the Willow Creek II website. If you need login information, please send an email to willowcreek@first-commercial.com.



MANAGEMENT REMINDERS

1. Please remember to properly dispose of all smoking materials.
2. Remind visitors to park in unnumbered spaces only.
3. No trailers or commercial vehicles can be parked on site overnight.
4. No parking in the grass.
5. Please note that commercial vehicles are not allowed in the parking lot.



First Commercial Association Services
918-481-8882
willowcreek@first-commercial.com

First Commercial Association Services | 8301 E. 74th Place, Tulsa, OK 74133

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